

# Learning Commons

The

A virtual private network (VPN) extends a private network across a public network, and enables users to send and receive data across shared or public networks as if their computing devices were directly connected to the private network.

You need to connect to VTC VPN in order to use campus network services. Below procedure described how to install and setup VTC VPN for Mac OS with Cisco AnyConnect client

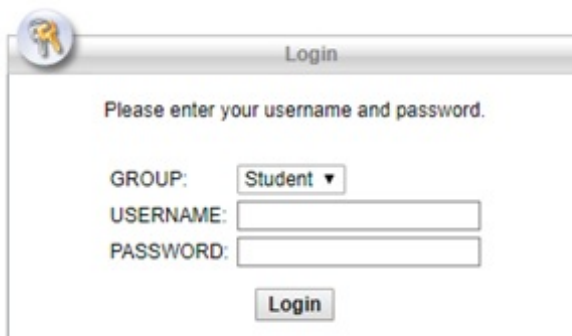
Note: Different Mac OS may have different screen display.

- The details of AnyConnect Supported Operating Systems lists in following link of cisco website.  
([https://www.cisco.com/c/en/us/td/docs/security/vpn\\_client/anyconnect/anyconnect40/release/notes/b\\_Release\\_Notes\\_AnyConnect\\_4\\_0.html#reference\\_DABA1C4FF5CB45F4904B538BAB32749E](https://www.cisco.com/c/en/us/td/docs/security/vpn_client/anyconnect/anyconnect40/release/notes/b_Release_Notes_AnyConnect_4_0.html#reference_DABA1C4FF5CB45F4904B538BAB32749E))
- For technical problems in VPN connection, THEi students may contact ITSO/THEi:
  - Email: [thei-it-adm@vtc.edu.hk](mailto:thei-it-adm@vtc.edu.hk)
  - IT Helpdesk: 5266 4397 (CW) / 3890 8020 (CW) / 5266 4372 (TY)

## • Download a VPN Client (AnyConnect)

### Step 1

- Go to URL <https://vpn.vtc.edu.hk/>
- Click **Download** and click **log In**
- Select the Group: **Student**
- Enter your **CNA** and **Password** in the Username and Password fields.



Login

Please enter your username and password.

GROUP: Student ▼

USERNAME:

PASSWORD:

Login

### Step 2

- Click the download button of VPN client for Mac OS.

## Download & Install

Download Cisco AnyConnect Secure Mobility Client and install it on your computer.

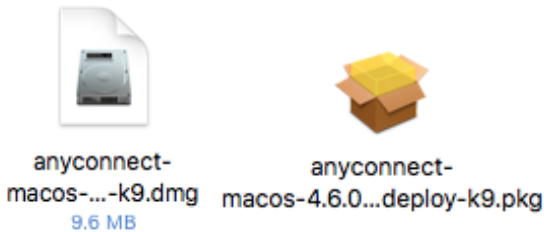
[Download for macOS](#)

[+ Instructions](#)

## ● Installation

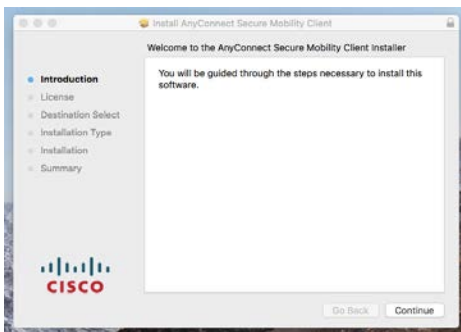
### Step 1

- Double click the volume disk **AnyConnect- <VERSION>** and then click **AnyConnect.pkg** to start the installation process.



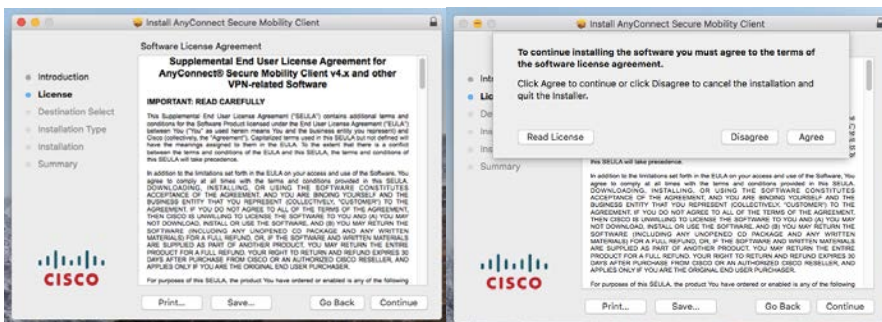
### Step 2

- Click **Continue**.



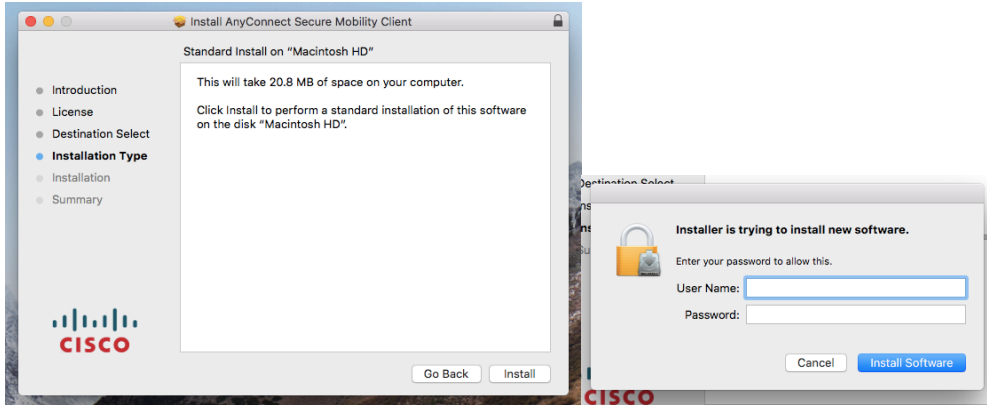
### Step 3

- Click **Continue & Agree**.



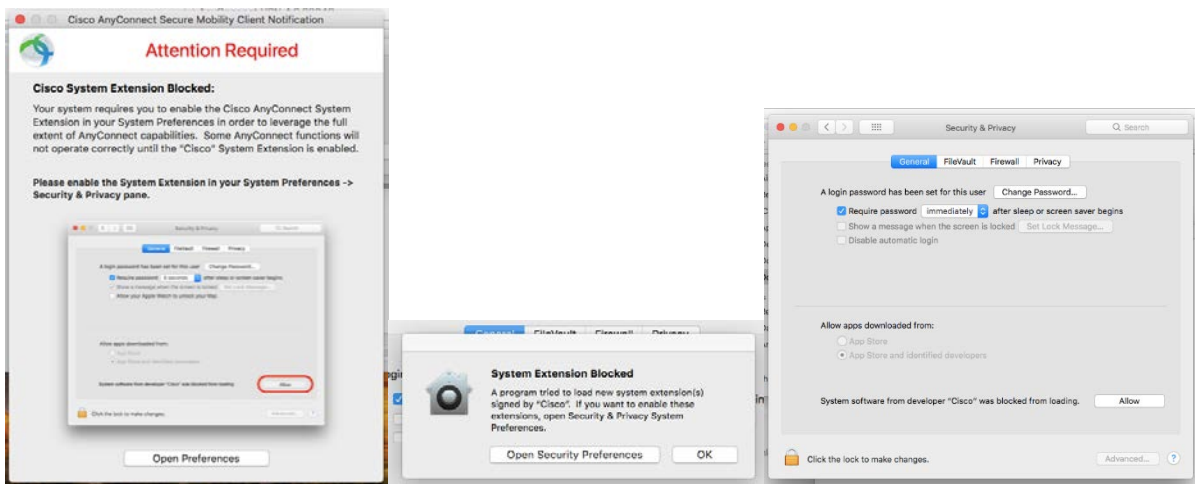
#### Step 4

- Click **Install**.
- Input the administrator user name and password.



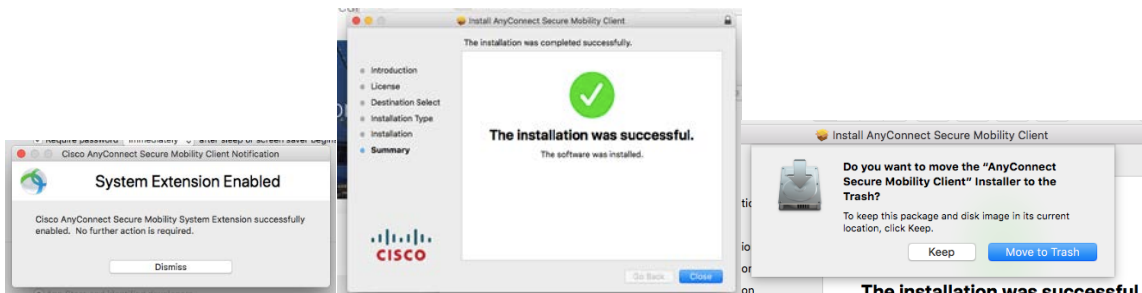
#### Step 5

- Click **Open Preferences** to enable the extension.
- Click **OK** and click **Allow**.



#### Step 6

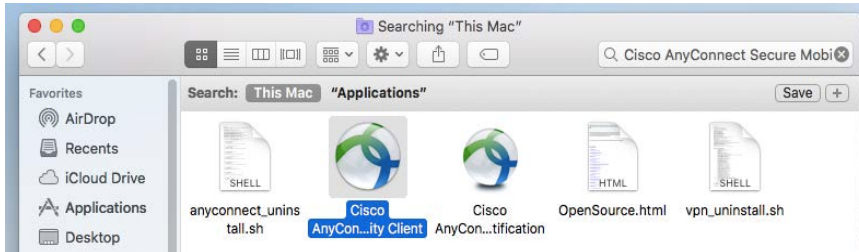
- Click **Dismiss**.
- Close Preferences and click **close** to complete the setup.
- Click **Move to Trach** to delete the installer



# • Connect to VTC VPN

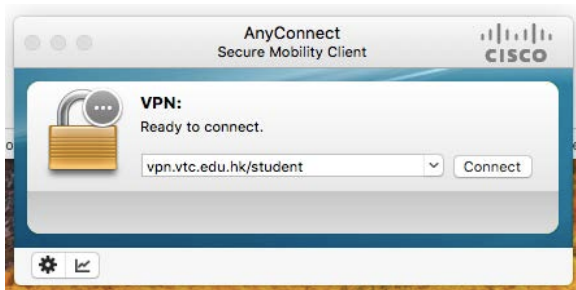
## Step 1

- Locate the **Cisco AnyConnect Secure Mobility Client** program from your Applications. You can also use **Search** to find it.



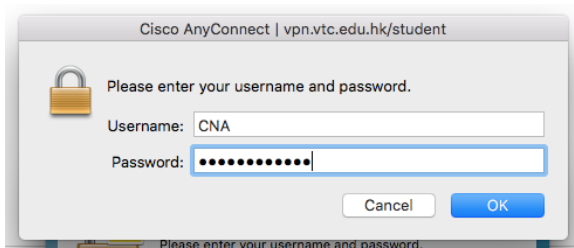
## Step 2

- Enter "**vpn.vtc.edu.hk/student**" in **VPN** box and click **Connect** button.



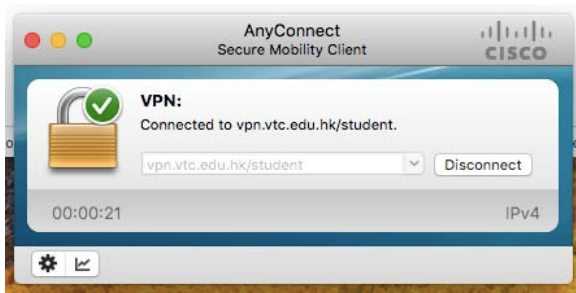
## Step 3

- Enter your **CNA** and **Password** in the Username and Password fields respectively and click **OK** button. Your mobile device will show approval message → Tap "Approve" to allow Microsoft Authenticator to link with your account



#### Step 4

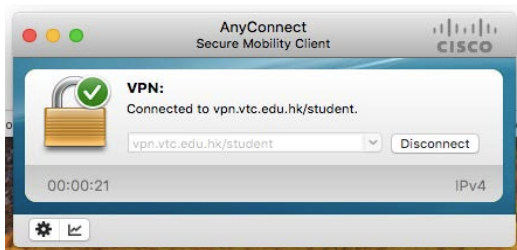
- Connected to VTC network



## • Disconnect to VTC VPN

#### Step 1

- Left click the "Anyconnect"
- Press "**Disconnect**" to terminate the VTC VPN connection



*Prepared by Learning Commons/THEi*

*Updated on 19 July 2021*